KPI Monitoring and Evaluation System Template

Organisation Name: [Your Organisation's Name]

Date: [Current Date]

Introduction: This template is designed to help you document your Key Performance Indicator (KPI) monitoring and evaluation system. It will guide you in setting up a structured approach to regularly track, analyse, and evaluate the performance of your digital initiatives.

1. KPI Overview:

- List of KPIs:
 - [List each KPI associated with your digital initiatives, along with a brief description.]

2. Monitoring Tools:

- Tool #1:
 - [Name and description of the tool used for monitoring this KPI.]
- Tool #2:
 - [Description]
- (Add more as necessary)

3. Monitoring Frequency:

- KPI #1:
 - [Specify how often this KPI will be monitored, e.g., daily, weekly, monthly.]
- KPI #2:
 - [Frequency]
- (Continue as necessary)

4. Responsibilities:

Assign responsibility for monitoring each KPI:

- KPI #1:
 - [Name/Position of the responsible individual or team.]
- KPI #2:
 - [Responsible Individual/Team]
- (Continue as necessary)

5. Evaluation Plan:

Outline how each KPI will be evaluated:

- KPI #1:
 - [Describe the evaluation criteria and methodology.]
- KPI #2:
 - [Evaluation Criteria and Methodology]
- (Continue as necessary)

6. Reporting Format and Template:

- Report Template:
 - [Describe or attach the template that will be used for reporting the KPIs. Include format, key sections, and any visual elements like charts or graphs.]

7. Data Collection and Storage:

- Method:
 - [Describe how data for each KPI will be collected and where it will be stored. Consider data accuracy and security.]

8. Regular Review and Adjustment:

- Review Schedule:
 - [Set a schedule for regular reviews of the KPIs to assess progress and make necessary adjustments.]
- Adjustment Process:

• [Describe the process for making adjustments based on KPI performance.]

9. Notes and Additional Comments:

• [Any additional notes or comments regarding the KPI monitoring and evaluation system.]

10. Approval:

- Prepared by: [Name of the person preparing the document]
- **Reviewed by:** [Name of the reviewer/approver]
- Date: [Date of preparation/review]